|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Oct 24** | **Extremely Likely** | **Likely** | **Neither likely nor unlikely** | **Unlikely** | **Extremely unlikely** | **Don’t know** |
|  | 7 | 0 | 0 | 0 | o | 0 |
| Responses | Friends and Family Comments  Extremely Likely  Friendly and efficient  I’ve always had good service and treatment  Always pleasant service  Swapped not long ago from another practice and I cannot believe how much nicer all the staff are and getting appointments is much easier  Always pleased with the help from the staff. They always try and accommodate with appointments very pleasant and friendly.  Excellent service from the staff and surgery | | | | | |
| Brookfield Surgery – Feedback for patients | Many thanks for all your comments  All your comments will be discussed in our clinical meeting.  Our reception team always try to ensure patients are treated respectively and with care and consideration.  Many thanks | | | | | |

**Brookfield Surgery Friends and Family Comments – Oct 24**