|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **June 24** | **Extremely Likely** | **Likely** | **Neither likely nor unlikely** | **Unlikely** | **Extremely unlikely** | **Don’t know** |
|  | 5 | 0 | 1 | 0 | 1 | 0 |
| Responses | Friends and Family Comments  Extremely Likely  Welcoming Staff  Excellent Service  Rita on reception is always so professional, kind, helpful and lovely  Doctor Lynch has been incredibly professional, thorough and kind every time  All Staff (Doctors Nurses and Reception Team) friendly, helpful and efficient  You have helped my family for 50+ years | | | | | |
| Brookfield Surgery – Feedback for patients | Many thanks for all your comments  All your comments will be discussed in our clinical meeting.  Our reception team always try to ensure patients are treated respectively and with care and consideration.  Many thanks | | | | | |

**Brookfield Surgery Friends and Family Comments - June 24**